



StoneOne  
75 Mystic St.  
Methuen, MA 01844  
978.681.7664  
Fax 978.681.1773  
www.StoneOneCorp.com



## Care & Maintenance Information

### Use & Care

The composition of Curava ensures that your countertop will be low maintenance as well as resistant to scratches and stains. Curava also has excellent heat resistance, but is NOT heat or fracture proof. Using some common sense, your Curava will remain beautiful and durable for many years to come, with virtually no maintenance.

### Cleaning

Day to day cleaning of Curava requires only a damp cloth, sponge or paper towel. We recommend warm water and a non-abrasive cleanser. Mild soap and water is the best option. For best results clean any food or liquid spills promptly. For dried spills a non-abrasive scrub pad with a mild cleanser such as Formula 409™ should remove the foreign material. While Curava is normally able to resist most household chemicals, avoid products containing bleach or ammonia.

### Polishing & Sealing

One of the tremendous benefits of Curava Recycled Glass Surfaces is that it never requires sealing or topical waxes, in order to remain as durable and beautiful as the day it was installed. Because Curava is non-porous, with normal cleaning procedures as stated above, the surface will remain smooth with its original glossy finish. We strongly recommend against using sealants, penetrants or topical treatment under circumstance. Curava can be damaged by strong chemicals and solvents; it is extremely durable but it is NOT indestructible. Avoid products that contain bleach, ammonia, trichlorethane or methylene chloride. These chemicals are typical in batteries, paint removers, furniture strippers and tarnish remover. If any agent of this nature comes in contact with your Curava Top, immediately flush with water and then clean thoroughly with a diluted vinegar and water solution. If this occurs and a stain appears, get in touch with the installer of your countertop.

### Heat

Curava may not withstand sustained heat directed on its surface. This includes but is not limited to heat produced by direct transfer of hot pots to the surface, radiant heat from crock pots or electric fry pans, or direct exposure to heat lamps. It is always recommended that a trivet or hot pad be employed to prevent unnecessary heating of the material surface.

### Seams

Curava is NOT a seamless product. Your countertop will have seams in it where separate components have been joined, and they may be visible. A well-executed seam may be smooth to the touch but also be visible. As a result of the manufacturing process, small voids may appear on the surface of Curava approximately the size of a pin head. Typical depths of these voids are less than 1 mm and do not affect the integrity of the slab or have impact on the overall porosity of the material.



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## Warranty Information

### Curava Limited Warranty

Curava Corporation warrants our surfacing material will be free of manufacturing defects for a period of 15 years from the date of installation. After Curava Corp and any of its authorized agents or fabricators verify that there is a manufacturing defect within the warranty period, Curava Corp will, at its sole discretion, repair or replace the defective material. Replacement is limited to the replacement of the slab(s) necessary to substitute the defective material.

The following important warranty provisions need to be followed in order for the warranty to apply: Curava Corporation warrants only Curava surfaces that have been transported, handled, fabricated and installed according to our Fabrication Guide, posted on our website's Products Page or on printed material.

Improper transportation, handling, fabrication, or installation will void the warranty. This warranty applies only to Curava products that have been permanently installed and that have not been moved or displaced since original installation.

In order to benefit from the warranty, you need to register your product purchase with Curava directly or with any of its authorized dealers or agents. Customers can also register their product purchase from our website. Failure to do so within 30 days from the date of purchase will void the warranty.

The warranty is transferable and can be assigned. If this were to occur, a proof of purchase or original receipt will need to be sent to Curava prior to any Curava warranty service.

### Exclusions

The warranty does not cover any material that has been subject to abuse, misuse, excessive heat, as well as scratches, stains, cracks, and chips resulting from misuse and abuse.

Damage resulting from inappropriate substrate conditions (unstable substrate, improper support) at the location where the material is originally installed. Any damage caused by the substrate failing, shifting, moving, etc., will void the warranty.

Any and all outdoor installations and applications. Any and all non interior installations and applications.

Damage resulting from displacing or moving the material from its original installation location.

Damage caused by improper shipping, handling, fabrication, or installation of the material. Any deviation from the Fabrication Guideline available on the Curava website or on authorized printed material will void the warranty. All fabrication and installation must be performed by a Curava certified or approved fabricator and/or installer for the warranty to be valid.

Improper care and maintenance of Curava products shall void the warranty. Any deviation from the instructions expressly stated on the Care and Maintenance page of the Curava website or any Curava authorized printed instructions shall void the warranty.

Product that has been paid in full.

Products where the original factory surface finish has been altered in any way.

Variation in color, particulate size and pattern, and particulate dispersion that is an inherent characteristic of glass and aggregate.

Any issue that is deemed acceptable in the industry related to aggregate dispersion, color, variation and consistency, including overall background color and pattern.

Any repair or alterations to material of other trades (electrical, plumbing, cabinetry, tile, mosaics, etc.) that is necessary in order for Curava to fulfill the warranty work should the need arise.

This warranty does not cover products installed with known or visible manufacturing defects at the time of installation, including but not limited to variance or flatness deviation beyond defined tolerances.

Seam or joint issues, including appearance and performance.

**General Limitations**

Curava’s obligation under this limited warranty is limited solely to the repair or replacement of the failed product. Such repair or replacement, however, shall not include the performance of any other repairs or modifications that may be necessary to achieve the actual repair or replacement of the failed surface product (such as, for example, any plumbing, electrical, tile or wall surfacing repairs or modifications.) Such other repairs or modifications shall be the responsibility of the customer. If Curava determines the likelihood of failure reoccurrence to be high, Curava retains the option to refund the original purchase price or offer a buy-out financial settlement for the fabricated countertop and/or installation thereof paid by the customer in full and final satisfaction of its warranty obligation hereunder.

In order to obtain service under this limited warranty, you must permit your Certified Curava Fabricator or Curava’s authorized agents to inspect your Curava product at the residence or business. You must also reasonably cooperate with your fabricator and Curava agents in the efforts to service this limited warranty.

Except to the extent expressly stated herein or otherwise required by applicable law, Curava disclaims all warranties and representations, expressed or implied, statutory or otherwise, including without limitation, any implied or expressed warranties of non-infringement or third party rights, satisfactory quality, merchantability or fitness for a particular purpose, and Curava shall not be responsible or liable in either contract or tort, and whether or not Curava has been advised of the possibility of such loss or damage, for any loss or damage, including, without limitation, direct, indirect, special, consequential or incidental damages, arising out of the inability to use or delays in installation of, or repairs to the products manufactured by Curava.

This is the only warranty offered by Curava for its products. No one other than Curava is authorized to make any warranty or promise with respect to Curava products.

Curava will not be held for any injury or damage caused by engineering or architectural design, structural issues, accidents, job site conditions, vandalism, or acts of God.

Please check your state’s laws to determine which local laws or additional rights apply to you, as this may vary from state to state.

**To register your product you may go to:**

<https://curava.com/customer-service/warranty-registration>

**Send the following information to**

Attn.: Warranty Registration  
Curava  
7 Webb Drive  
Merrimack, NH 03054

First & Last Name  
Phone Number  
Email address  
Address  
City  
State Zip  
Purchased from:

Purchased through  
Installed by – “StoneOne Corp”  
Date Purchased  
Date Installed:  
Amount Paid  
Total Square Feet