



# StoneOne

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## Stone Maintenance with 15 Year Sealer

Congratulations on your new granite or marble purchase. With your new purchase you may have some questions in regards to stone care.

### *General recommendations:*

#### *Spills should be wiped up as soon as possible.*

Impregnating sealers work by repelling liquids rather than blocking the pores of the stone. The reason is so that air can still move through the pores allowing the material to “breathe” naturally. It is the best technology available to protect against staining while preserving the look and natural integrity of your surface. Because the pores of your stone countertop remain open, the surface is not immune from staining, but the sealer will give you plenty of time to clean up liquids before they absorb into the pores and stain. Using coasters for drinks is also recommended.

**Impregnating sealers will NOT prevent surface etching.** It is important to find out if your countertop is made from marble, limestone, onyx, travertine or other acid sensitive materials. If so, it is important to wipe up spills from acidic substances (including citrus juice, vinegar, cola, and wine) immediately, before acid etching occurs. Impregnating sealers repel water and oil but **DO NOT repel solvent based liquids, e.g. solvent based inks.**

**DO NOT** leave *wet* trays, cutting boards, bowls, vases, and similar things on your surface. For example, the water underneath a wet plastic tray will evaporate very slowly, and if left for days or weeks might stain the surface.

### *How can I clean my new counter?*

Your new granite or marble countertop can be cleaned with mild soap and water. Stay away from using abrasive cleaners, like soft scrub or anything with ammonia. You can also find products specifically designed for granite at your local home center. Stains should be cleaned up quickly to avoid damaging your counter.

### *How often should I seal the counter? Is this something I can do myself?*

Depending on the material and the wear and tear, you may need to seal the area twice a year, but typically once a year will be sufficient. You can do a test by simply splashing a little bit of water on the counters. If the water is absorbed into the stone, it is time to seal. If the water beads up, the seal is still good. While sealing the counter can be done by the homeowner, we do off the service at a fee.

### *What can I do if my countertop gets stained?*

If a stain occurs, in many cases it can be removed by a professional. It may take multiple applications to fully remove the stain. Stone is an absorbent material and marble is more delicate than granite. Products with acid and oil will stain more easily than others. Wine, olive oil, orange juice, dressings and tomato sauce all need to be cleaned up quickly.

**StoneOne** recommends the use of “No Dye” soaps. Soaps with dye in them could stain, especially if you have light color granite.

Please feel free to contact us with any questions or to schedule an appointment and enjoy your new counter.