



StoneOne

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978.681.7664
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StoneOneCorp.com

Wilsonart®

QUARTZ

Care & Maintenance

Marble, Granite & Masonry

Wilsonart Quartz surfaces are non-porous, formulated to stand up to the harshest environments and do not require sealing. They are highly resistant to chemicals, stains, heat and moisture.

Cleaning

For everyday cleaning, simply wipe your Wilsonart Quartz countertop with a soft cloth, soap and water. A mild household cleaner such as Windex, Green Works or 409 are acceptable. After cleaning, wipe the surface completely dry to avoid streaks. Spills should be wiped up immediately.

Abrasive pads and powders can damage the finish of the surface. To avoid dulling the Wilsonart Quartz surface, use non-abrasive cleaners, pads and sponges. **DO NOT USE:** bleach, oven cleaners and abrasive pads or powders (i.e. Ajax, Comet, Etc.)

Heat

Wilsonart Quartz is extremely heat resistant and can take temperature changes that most other surfaces cannot. However, all surfacing can be damaged by extreme temperature changes, both prolonged and sudden. Wilsonart recommends the use of trivets or hot pads when placing hot skillets, pans or other heat generating kitchenware on the surface. **DO NOT** place hot cookware directly on any Wilsonart Quartz surface.

Chemicals

Wilsonart Quartz surfaces are very stain resistant. However, we recommend avoiding high pH cleaning products as they can damage the sheen of the surface. If your surface happens to be exposed to any potentially damaging products, rinse with water immediately to mitigate the effects of any strong chemical or solvent.

Physical Abuse

Wilsonart Quartz surfaces are more durable than most surfaces available today. These surfaces are very resistant to cracks, scratches, impact and stains. But they are not scratch-proof so take care when using sharp objects near the countertop. Like any surface, excessive pressure on the surface with a sharp object can damage it. Cutting boards are always recommended when preparing food.

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**Wilsonart Quartz 10
Year Warranty**

Marble, Granite & Masonry

Wilsonart Quartz Limited Warranty (Products Only) for USA and Canada

Wilsonart LLC ("Wilsonart") provides a Limited 10 Year Warranty to the original owners (defined as first occupant after installation) of the installed Wilsonart Quartz surface ("Product") that the Product will be free from manufacturing defects for 10 years from the date of purchase by the original purchaser. Final inspection and approval of the installation is the Owner's sole responsibility. Any damage to the Product hereafter is the responsibility of the Owner.

This Limited 10 year Warranty shall apply where the Product is fabricated and installed for residential or commercial interior use only by Wilsonart authorized fabricator and/or installers, subject to the exclusions set forth below; is used for its intended purpose, and is maintained and used in accordance with the Wilsonart Quartz Care and Maintenance Guide.

To obtain service under this warranty:

In order to receive the best service under this warranty before the end of the warranty period, please contact the company from whom the product was originally purchased. You must provide proof of purchase and provide access for inspection for warranty determination.

What is Covered

This warranty covers Product sold by Wilsonart exclusively:

1. This warranty covers Product that has been purchased from an authorized Wilsonart Quartz fabricator and installed by an authorized Wilsonart Quartz installer.
2. This warranty covers Product that has been registered with Wilson with sixty (60) days of installation at www.wilsonart.com
3. In the event that no record of your warranty is on file, you must provide proof of purchase in the form of a copy of your original receipt or invoice showing the name of the Owner and Wilsonart Quartz Authorized Dealer.
4. This warranty covers Product that has been maintained in accordance with the Wilsonart Quartz Care and Maintenance Guide provided by your authorized Wilsonart Quartz fabricator and/or installer. The Care and Maintenance Guide may also be obtained by visiting www.wilsonart.com
5. This warranty covers only the replacement in slab for or repair, at Wilsonart's discretion, of inspected and verified factory defects in the Product.
6. This Warranty covers use of Product for indoor countertop application only.

What is Excluded

This warranty shall not apply to damage arising from any of the following:

1. This warranty does not cover flooring applications.
2. This warranty does not cover Product that has not been paid for in full.
3. This warranty does not cover any product sold by Wilsonart that is not sold under the Wilsonart Quartz brand name.
4. This warranty does not cover natural variations in color, size, shape or distribution of patterns from a commercial sample. Wilsonart Quartz surfaces are intended to have a natural non-

- uniform appearance. Samples are only representative of a color and pattern and are not exact replicas of the final product.
5. This warranty does not cover failure of Product due to structural movement or settling and/or improper cabinet or substrate installation.
 6. This warranty does not cover seam and edge performance.
 7. This warranty does not cover defects caused by improper storage, handling, fabrication or installation. See Wilsonart Quartz Fabrication Guide for proper storage, handling, fabrication and installation techniques.
 8. This warranty does not cover Product used outdoors, exposed to UV light, weather conditions or excessive heat.
 9. This warranty does not cover claims made by anyone but the original owner.
 10. This warranty does not cover Product that has been moved from their original permanent installation location.
 11. This warranty does not cover supplemental damage or repair of items such as plumbing, electrical, drywall, painting and/or tile caused by the replacement or repair of the countertop.
 12. This warranty does not cover transportation, freight, demolition or any form of disposal, fabrication or related costs beyond the cost of the Product or its replacement.
 13. This warranty does not cover alterations or repair by anyone other than an authorized Wilsonart Quartz fabricator and/or installer.
 14. This warranty does not cover and Wilsonart is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism and/or accidents.
 15. This warranty does not cover scratches. Wilsonart Quartz is a scratch resistant product but is not scratch proof. The use of a cutting board should always be part of your proper care and maintenance.
 16. This warranty does not cover damage due to mishandling, abnormal use, misuse or chemical abuse or exposure, direct or sustained heat or cold or sudden or rapid change in temperature or thermal shock, exposure to chemicals, force, pressure or loading applied from a person, utensil or object, resulting in but not limited to cracks, scratches, chips and other damage.

Effective Date

This Limited 10 year Warranty applies to Product installed after November 1, 2014

Registration

To register for this Limited 10 year Warranty, you must fill out the warranty registration online at www.wilsonart.com. You must register within sixty (60) days of installation to be eligible under this limited 10 year warranty.

For More Information about this warranty:

Please visit www.wilsonart.com or contact Wilsonart at:

Wilsonart Quartz Surface Warranty Center
2400 Wilson Place
P.O. Box 6110
Temple, TX 76503-6110
1-800-433-3222

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER OR OTHER PARTY SEEKING TO ENFORCE THE WARRANTY AND THE EXCLUSIVE LIABILITY OF WILSONART.

THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES WHETHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE PERIOD OF THE WRITTEN WARRANTY SET FORTH HERIN.

WILSONART SHALL NOT, UNDER ANY CIRCUMSTANCES OR UNDER ANY LEGAL THEORY, BE LIABLE TO THE PURCHASER OR ANY OTHER PERSON FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION DAMAGES TO,

OR LOSS OF USE OF, PROPERTY, DAMAGES FOR LOSS OF PROFITS OR REVENUES OR ANY OTHER DAMAGES ARISING FROM THE ORIGINAL END USER'S PURCHASE. WILSONART'S LIABILITY WILL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

No agent, dealer, employee or representative of Wilsonart nor any installer, fabricator or other person is authorized to modify the warranty in any respect.

The invalidity of all or part of any of the provisions of the Limited Warranty shall not affect or invalidate any other provision of the Limited Warranty.

Originated 11/18/14

