



Marble, Granite & Masonry

## StoneOne

75 Mystic St.  
Methuen, MA 01844  
978.681.7664  
Fax 978.681.1773  
StoneOneCorp.com

### *Pre- Appointment Check-List*

#### Template

- New or Existing Kitchen?
  - New
  - Existing
- If Existing
  - Customer Tear Out
  - StoneOne Tear Out
    - o Received a StoneOne Tear Out Agreement
    - o Countertops MUST be cleared off
- Cabinets installed properly (level, sturdy, etc)
- Sink must be on site (if not provided by StoneOne)
- Is the Sink Cast Iron? (if yes support must be by others)
- Is the sink a Farmer Sink? (if yes it must be in place before template)
- Faucet must be on site (if not provided by StoneOne)
- Cook top must be on site to ensure the cooktop cutout is correct.
- Stove must be in place – to ensure proper fit later
- Downdraft must be installed!
- Existing Countertops must be cleared off – no appliances, canisters, or aquariums
- Homeowner or contractor must be on site – someone to make decisions about the countertop!

#### Installation

- Faucet must be on site. If it is not on site StoneOne will not drill the hole(s) for it. If we have to come back there will be a trip charge assessed and it could take a FEW DAYS to get back on the schedule.
- Cabinets installed properly (level, sturdy, etc)
- If it is an existing kitchen tops must be off prior to our arrival if the customer is doing the removal. If StoneOne is doing the removal – please see Tear Out agreement check list to ensure you are prepared.
- Sink must be on site (if not provided by StoneOne)
- Cook top must be on site and accessible for installers
- Stove must be in place.
- Dishwasher must be in place and flush with top of the cabinets – \*If the dishwasher is side mounted the plumber will attach the dishwasher. If it is top mounted and it is not in place and flush with the top of the cabinets – StoneOne will not be responsible for securing it to the countertop. If we have to come back there will be a trip charge.
- Homeowner or contractor must be on site

Date of Installation \_\_\_\_\_

**\* Due to the nature of our business all arrival times are ESTIMATES and do fluctuate – so plan accordingly\*\*\*\*\***

*\*A fee will be incurred by the entity responsible for site preparation if any of the aforementioned requirements are not completed by the scheduled appointment time. \*A rescheduling fee will be incurred by the entity responsible for site preparation if any appointment must be rescheduled within 48 hours of the scheduled appointment time\*\* If using a Drop-in sink – we have found that it can be difficult to find the proper anchors for the sink- the drop-ins come with anchors for ¾” material (Formica) and we use 1 ¼” material. \*\*Also if you are reusing your faucet please keep it wet because if it dries out you might have a difficult time with debris inside the faucet and then you will have to replace pieces of your faucet. – Please keep that in mind!*